

ORIGINAL



0000063160

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

4700

Investigator: Guadalupe OrtizPhone: [REDACTED]Fax: [REDACTED]Priority: Respond Within Five DaysOpinion No. 2006 - 56120Date: 10/23/2006Complaint Description: 08A Rate Case Items - Opposed
N/A Not ApplicableFirst:Last:Complaint By: **Toni Casady & Erick Parker**Account Name: Toni Casady & Erick ParkerHome: [REDACTED]Street: [REDACTED]Work:City: [REDACTED]CBR:State:

AZ

Zip: [REDACTED]is:Utility Company: **Utility Source LLC**Division:

Sewer/Water

Contact Name: [REDACTED]Contact Phone: [REDACTED]Nature of Complaint:

10/23/2006 - OPPOSED OPINION

RE: Docket No. WS-04235A-06-0303

CORRESPONDENCE RECEIVED:

October 18, 2006

Arizona Corporate Commission
1200 West Washington
Phoenix, AZ 85007-2996Re: Proposed Rate Increase
Utility Water SourceArizona Corporation Commission
DOCKETED

OCT 24 2006

DOCKETED BY

nr

AZ CORP COMMISSION
DOCUMENT CONTROL

2006 OCT 24 P 3:53

RECEIVED

We are in receipt of correspondence from Utility Water Source, our water utility company regarding their proposed rate increases to be addressed in a hearing on January 27, 2007.

Of course we are concerned to read of a possible 200% increase in our utility costs. This would be a financial burden for many homeowners, including ourselves. While this utility company seems to have been created for the purpose of serving this community, it appears by the documents available on file with your agency that there was poor advance planning by the developers and we do not feel the financial burden of that should fall on the customer. We understand that increases may be required, but hope that the commission will seriously consider curtailing the amount and allow for gradual increases more consistent with the cost of living increases one might normally expect.

Also, we noted that the hearing is to take place in Phoenix. This hearing concerns the homeowners/customers in the Flagstaff Meadows community in Bellemont, where we live. We are sure that many customers would like to

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

address this issue by appearing at the hearing. We would like to see this hearing take place in a closer geographic location.

We hope that many homeowners, like ourselves, will notify the commission of their concerns and that serious consideration will be given to these issues.

Sincerely,

Toni Casady & Eric Parker
[REDACTED]

Mailing Address: [REDACTED]
[REDACTED]

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

10/23/2006 - CORRESPONDENCE MAILED TO CUSTOMER:

October 23, 2006

Toni Casady & Erick Parker
[REDACTED]

Good Afternoon,

I am writing to acknowledge receipt of your correspondence received by the Arizona Corporation Commission on 10/23/2006 regarding Utility Source, L.L.C. and their request to increase rates.

The Arizona Corporation Commission appreciates the time you have taken to express your comments and concerns in this matter. Your comments have been noted and will be placed on file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record, Docket# WS-04235A-06-0303.

The Commission will take your comments and concerns into consideration before a decision is rendered in the Utility Source, L.L.C application.

Thank You,

Guadalupe Ortiz
Public Utilities Consumer Analyst
Arizona Corporation Commission
Utilities Division
[REDACTED]

CLOSED

End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 10/23/2006

Opinion No. 2006 - 56120
